

CAH Annual Program Review

February 18,2015

Present:

Medical Staff: Dr. Jon Berg, Brian Twete FNP, Condetta Ness FNP, Elizabeth Sandberg, FNP.

NDHC Staff: Nancy Carlson, Jamie Hillesland, Tom Engen, Tina Schwartz, Pete Antonson, Tami Rygg, Mark Pierce, Stacey Jacobson, Stacy Jacobsen.

Community Members: Wade Bilden

Reports:

The attached reports were presented for review of CAH program for 2014. Each report was reviewed and highlighted

Community Health Needs Assessment

Pete reviewed the 2012 CHNA and the facility strategic plans for 2015. We are pleased to now be in a very secure position with our emergency room, the number 1 priority from our 2012 assessment. Thank you NDHC providers.

No additional programs were suggested at this time.

Improved services/ activities/ suggestions

To address the non emergent ER situation, it was recommended we consider extending clinic hours to early morning. A good discussion on the pros and cons of this took place. Great work being done with our speech therapy program coordinated with Mayville and Hillsboro.

Change or deletions in scope of care: None

Highlights 2014:

The new clinics have been a great addition to our service line. Among the areas seeing increased volume include rehab services and sleep studies. Dr. Berg reiterated that the mid-levels should not be afraid of acute admissions. He is normally available by phone for assistance and will take over any admissions that the mid-levels want him to.

Concerns:

MRI services have been spotty lately due to truck servicing. Patients can't be expected to wait weeks for this service.

Goals for program year 2015: See the attached strategic plan for 2015.

By Pete Antonson – Feb 18, 2015